

Conference ConCepts Inc.

Company Profile

Background

Founded in 1994, Conference ConCepts Inc. is a full-service professional conference and association management company that produces technical events focused on cutting-edge technologies. It develops events both on its own and in partnership with associations, corporations, and publishers. Recent events created by Conference ConCepts and its principals include the PCI Annual Conference, Storage Area Networks Conference, Embedded Internet Conference, Appliance Server Workshop, Fibre Channel Technologies Conference, Gigabit Ethernet Conference, Network Processors Conference, Network Systems Design Conference, Server Blade Summit, Information Lifecycle Management (ILM) Summit, and AdvancedTCA Summit.

The Conference ConCepts team has focused on events with high growth potential that meet the needs of their industry contacts, sponsors, and exhibitor prospects.

Recognizing industry demand for high-quality technical events designed for engineers, programmers, technical managers, and IT/IS managers, Conference ConCepts' staff members have developed a full menu of event services. We base our efforts on an entrepreneurial spirit, extensive knowledge of emerging technologies in computing and communications, strong background in the technical industry, and more than 60 years of experience between the company's two principals.

Each member of the Conference ConCepts' team has at least 15 years of experience in helping coordinate successful conferences ranging in size from 250 to 3,000 registrants at locations throughout the world. We believe our organizational abilities, close attention to detail, emphasis on service, and proven model for financial and technical value has served us and our clients well.

Key Strengths

Conference ConCepts provides full-service capabilities in all aspects of technical conference management. The skill sets of the company's employees and contractors, representing over 200 years of experience, enables us to offer clients a choice of services, ranging from assistance with a single aspect of a conference to the complete development and administration of a full-fledged "turnkey" event. Our expertise covers the following areas:

- ▶ **Technical Program Development and Management**

- ▶ **Conference Planning and Management**

Pre-conference and on-site conference planning and management, including publicity and media negotiations

- ▶ **Exhibit Sales**
Exhibit sales, servicing, and on-site management, including sponsorships, promotional giveaways, signage, lead retrieval, and other special arrangements. Development of trade show floor plans and exhibit layouts, as well as contractor negotiations
- ▶ **Website and Online Marketing**
Website design, creation, and management. Newsletter production and management
- ▶ **Registration**
Registration, including both pre- and on-site facilities, badging, pricing, accounting, and on-site staffing
- ▶ **Hotel and Convention Center Management**
All hotel and conference center issues, including site selection, contract negotiation, signing, food and beverage management, contract tracking, and on-site arrangements and logistics (insurance, staffing, special needs, decorations, security, and special events and receptions)
- ▶ **Public Relations**
- ▶ **Collateral Materials**
Preparation and design of collateral materials, including proceedings, newsletters, e-mails, advertisements, preview and final programs, evaluation forms, and surveys
- ▶ **Newsletters**
- ▶ **Focus on End-User Attendance**
- ▶ **Financial Management**
Financial management including budget preparation, cash flow management, financial reporting, and creation of final statements
- ▶ **Long-Term Planning**
Long-term planning, including list maintenance, forecasting, and event lifecycle management

Technical Program Development and Management

Dr. Lance A. Leventhal

Dr. Lance A. Leventhal, a noted author and computing technology evangelist, is the primary organizer and developer of technical programs for all Conference ConCepts conferences. He has single-handedly organized such events as the Gigabit Ethernet Conference, Fibre Channel Conference, Network Processors Conference, and PCI Developers Conference in his 35-year career. An author of over 80 technical articles and author and editor of books selling over one million copies, Dr. Leventhal has the intimate technical knowledge and networks to know where the computing industry is going, and he is the driving force for new conference initiatives. Lance is backed by consultants and Conference Advisory Boards to help assess the strongest candidates for topics and presenters at Conference ConCepts events.

As a partner in Conference ConCepts, Dr. Leventhal determines technical areas to be covered, solicits speakers and chairpeople, and advises participants on presentation and display methods. He focuses on developing programs, organizing panels, inviting keynoters, and creating special technical sessions. He is dedicated to producing high-quality technical programs and to exploring new approaches to increasing the value of conference attendance.

Conference Planning and Management

Mr. Chip G. Stockton

Mr. Chip G. Stockton handles logistics and operations for Conference ConCepts' events. With almost 30 years of conference experience, Stockton is in charge of all logistical elements, budgets, and arrangements.

A partner in Conference ConCepts, Stockton has worked in conference management for a wide variety of shows, including ones produced for the Society for Computer Simulation (SCS), the IEEE Lasers and Electro-Optics Society (IEEE-LEOS), and the Special District Board Management Institute. He also has extensive experience in publishing and in managing nonprofit associations with a focus on budgeting and finance. He is dedicated to creating shows that are profitable, run smoothly, provide a valuable and enjoyable experience for all participants, and offer a solid framework for financial auditing, analysis of results, and feedback from participants. He focuses on building strong, long-lasting relationships with vendors, contractors, exhibitors, and attendees.

Exhibit Sales

Two exhibit sales teams support Conference ConCepts' events; both have worked with Conference ConCepts for over six years. The team members are responsible for exhibit and sponsorship sales and relationships for specific events, both before the conference and on-site as floor managers. Their activities include research, solicitation, contract issuance and closings, re-signs, sales, coordination and design of floor spaces for exhibits, pricing, sponsorship solicitation and coordination, and customer interaction. The exhibit sales managers work closely with all exhibitors before, during, and after the show to maximize the show's value to them, ensure that their questions are answered and their needs met, and obtain feedback on their evaluation of events. The managers are dedicated to building long-term, mutually profitable relationships rather than just making sales. They also work closely with the other members of the Conference ConCepts team to make the exhibits an integral part of the conferences.

Website and Online Marketing

Web efforts for Conference ConCepts' events are handled by an experienced Web design and management team that creates and integrates elements of Conference ConCepts' promotional campaigns and marketing messages. Team members work with the exhibit sales teams, program committees, and public relations representatives to keep the website useful, accurate, and up-to-date. They also coordinate with the registration vendor to ensure a seamless registration process. The Web team maintains extensive statistics to determine the sources of hits and to evaluate visitors' levels of interest in specific aspects of the conferences. The Web team also contributes to the conferences through its members' long association with the technical industry and their knowledge of the factors controlling Web traffic. Furthermore, the Web team maintains the e-mail databases and sends out e-mail blasts and newsletters.

Registration

Using a vendor we have worked with for many years, Conference ConCepts provides real-time, on-line management of conference registration. The vendor provides continuous on-line access to registration databases and extensive reports, allowing immediate analysis of progress at any point in time. A transparent interface between conference websites and the registration vendor allows for rapid on-line registration, acknowledgement, and issuance of receipts. Badges are prepared directly from registrants' entries, and attendee databases are readily available for communications and analysis. Of course, fax, mail, and phone registration capabilities are available as well. The vendor also offers on-site support and lead retrieval capabilities for exhibitors. The vendor is strongly service-oriented and is always looking for ways to improve the registration process.

Hotel and Convention Center Management

Careful coordination between program management and logistics management enables Conference ConCepts' teams to negotiate favorable rates and accommodations at a wide variety of hotels and convention centers. Conference ConCepts' principals have long-standing relationships with many event venues and a deep understanding of the kind of events they can handle successfully. Estimates of sleeping and meeting room requirements, food and beverage requirements, audiovisual needs, on-site staffing needs, and security arrangements are made via a team consensus based on decades of experience. Conference ConCepts team members work constantly to refine estimates and avoid costly errors in attrition clauses and food, beverage, space, and audiovisual equipment plans. The team prides itself on making realistic estimates rather than exaggerating prospects.

Public Relations

Conference ConCepts works with an experienced public relations group to ensure maximum media exposure. The PR group helps secure media sponsors and fulfill media agreements, publicizes the conference, assists exhibitors in gaining media coverage, and maintains lists of press/media/analyst attendees. The group also develops feature sections in media outlets, special media events, and awards programs. The group has extensive background in the technical industry and assists with general marketing functions, exhibit sales, and conference promotions as well. The group also provides press/analyst support at the events.

Collateral Materials

As a part of the work on each conference, Conference ConCepts staff develops a complete slate of collateral publicity materials, announcements, advertisements, calendar entries, preview and final programs, and e-mail messages aimed at prospective attendees, exhibitors, and sponsors. Conference ConCepts works with an experienced graphics designer to create logos and other design tools and to lay out publications. The designer also transmits materials to printers when needed. Conference ConCepts' careful monitoring of response levels has led to printed materials generally being used only for handouts, mailings to specific small lists, and conference distribution.

Newsletters

Conference ConCepts has created newsletters in support of events covering specific industries. These are professionally edited and sent via e-mail to select lists of previous attendees or prospects, with a standard opt-out option. Our privately held lists currently cover network systems design, information lifecycle management, server blades, and AdvancedTCA. They are constantly being updated from a variety of sources including shows, on-line requests, and trades with publications. Each list has thousands of current entries, with some exceeding 15,000. Our newsletters are not just event announcements or promotional pieces. Most have significant editorial content, technical digests, and original articles specific to the topic at hand. They also provide opportunities for vendors and prospective exhibitors and sponsors to advertise upcoming activities or products to potential clients, thus enhancing the value to them of conference participation.

End User Attendance

Small events generally attract a large percentage of vendor attendees. Actual customer attendees are more difficult to obtain. Conference ConCepts strives to have at least 20 percent of attendees be customers. Methods for attracting customers include special mailings to customer attendees from past conferences, use of custom lists and lists from media sponsors, vendor mailings, telephone solicitations and reminders, and cooperative agreements with user groups. User-oriented surveys are a further way to determine user response to the conference and to identify why users came and what would help make them return.

Financial Management and Budgets

Conference ConCepts provides complete accounting and financial management services, including budgeting, cash flow management, and financial statements. Conference ConCepts understands the importance of accurate projection of finances, constant tracking of them during the pre-show period, and complete reports. Conference ConCepts focuses on developing extensive milestones, checking progress toward meeting them, and having alternative plans ready in case they are not met. .

Long-Term Planning

The world of technical events is a fast-changing one with new topics and directions appearing constantly and older ones falling by the wayside. Furthermore, communications methods are also changing rapidly with new services appearing and older ones declining in use. Conference ConCepts believes that lifecycle planning is essential to success in this rapidly evolving area. Such planning includes test marketing of events via surveys, thorough evaluation of results, and forecasting of future directions.

Conference ConCepts focuses on developing events early in a market cycle rather than working in established areas. We believe that the potential is greatest in the same subjects that entrepreneurs and venture capitalists find promising. Of course, this means we must set milestones and abandon efforts that do not work out. Our extensive contact lists and databases allow us to test interest in proposed events through inexpensive e-mail surveys.

Constant monitoring of results is a key part of continuing success with technical events. Conference ConCepts uses evaluation forms, on-line and e-mailed surveys, and focus groups to determine the current effectiveness of marketing efforts and to track the level of interest in specific topics and industries. Trends can change rapidly, and continuous tracking is necessary in all areas.

Events, like everything else, have a lifetime. Some continue for many years, whereas others fade after just a short period. Although attention often focuses on rapid expansion, technology markets can decline as well, and exit strategies are an essential part of long-term planning. Conference ConCepts believes in extensive, realistic evaluation of all events to determine whether they are worth continuing. Such evaluations depend not only on current profit margins, but also on trends at the event itself, in the related industry, and in the general economy. A key issue here is that technology events have become subject to the same rapid fluctuations as events in the fashion, entertainment, or videogaming industries. Marketing and travel funds are limited, and go to areas where organizations feel they will derive the largest future benefits. The result is that “hot” technologies draw tremendous interest from exhibitors, attendees, and program participants. Technologies that have peaked or are no longer experiencing rapid change often attract little interest, even if their markets remain relatively large in size. Constant monitoring of trends and results is thus essential to long-term success.

Conference ConCepts, Inc.
Chip Stockton, CMP
Chief Executive Officer
12463 Rancho Bernardo Road, #373
San Diego, CA 92128-2143
Tel: 888.265.8122 (toll free in USA)
Tel: 858.673.1372
Fax: 858.673.1375
Email: chip@confconcepts.com
www.confconcepts.com